

THE LADY BIRD JOHNSON WILDFLOWER CENTER is a botanic garden and arboretum committed to preventing discrimination against disabled citizens while protecting and maintaining its environment. **The Wildflower Center allows service animals only.** The Center does not permit pets and therapy animals in its gardens, buildings and parking lots.

WHAT IS A SERVICE ANIMAL?

The Wildflower Center follows the definition of service animal as outlined by the U.S. Department of Justice. **Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities.** Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person to take prescribed medications, calming a person with post-traumatic stress disorder (PTSD) during an anxiety attack, or performing other duties.

A service animal is not a pet, comfort animal or therapy dog.

GUIDELINES FOR SERVICE ANIMALS

You may be asked to remove your service animal from the premises if the animal is out of control, poses an undue burden, or is a direct threat to the health or safety of others.

- > Service animals must be leashed and walk beside you in the “heel” position (24 inches) at all times.
- > Retractable leashes are not permitted.
- > Service animals must remain on the trails at all times.
- > No aggressive behavior is allowed.
- > Service animals shall not urinate/defecate in the gardens and natural areas.
- > The service animal must obey your commands and not be distracted by outside noise, animals or people.
- > The owner/handler is liable for any damages caused by their service animal.